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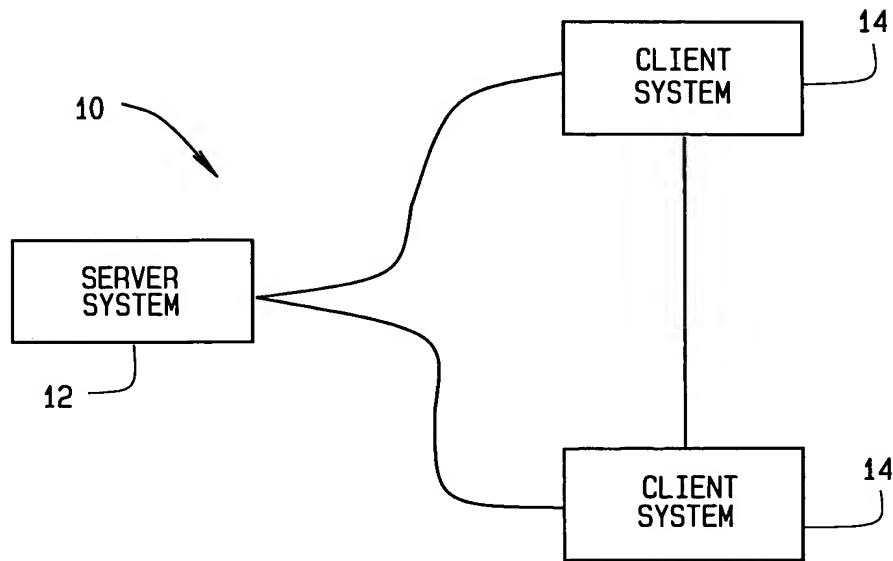


FIG. 1

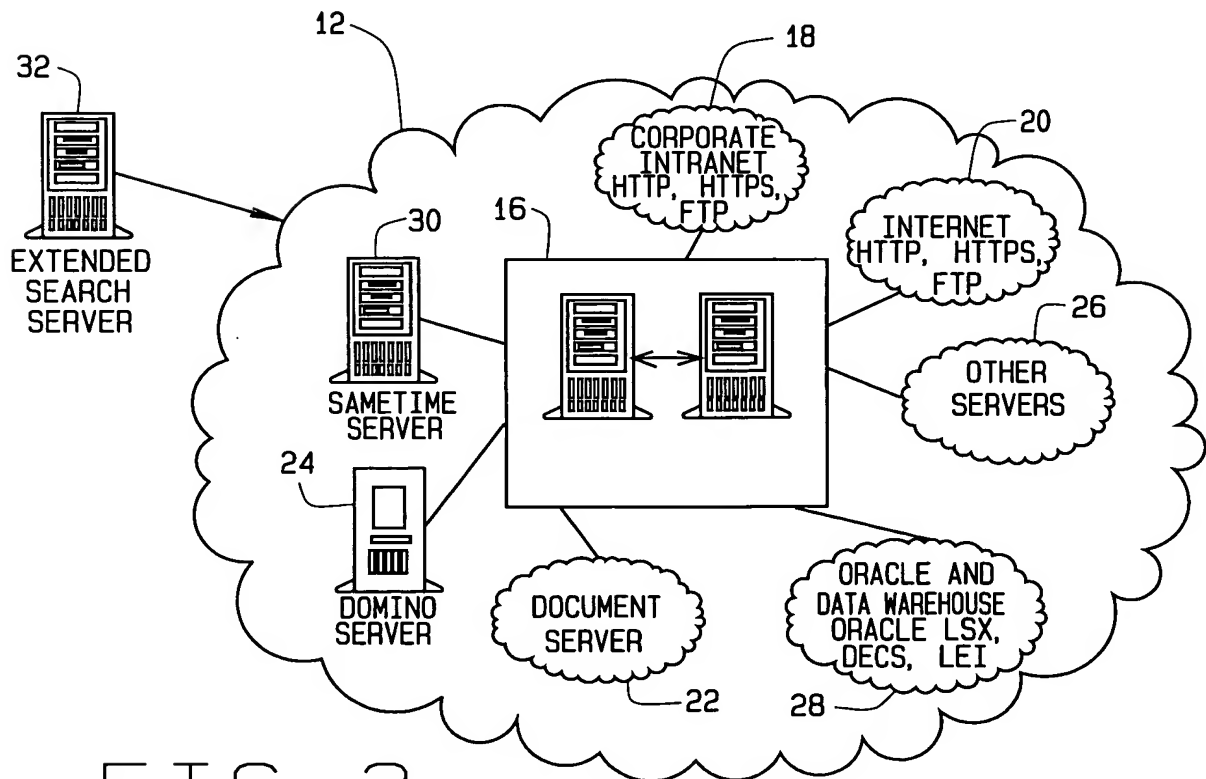


FIG. 2

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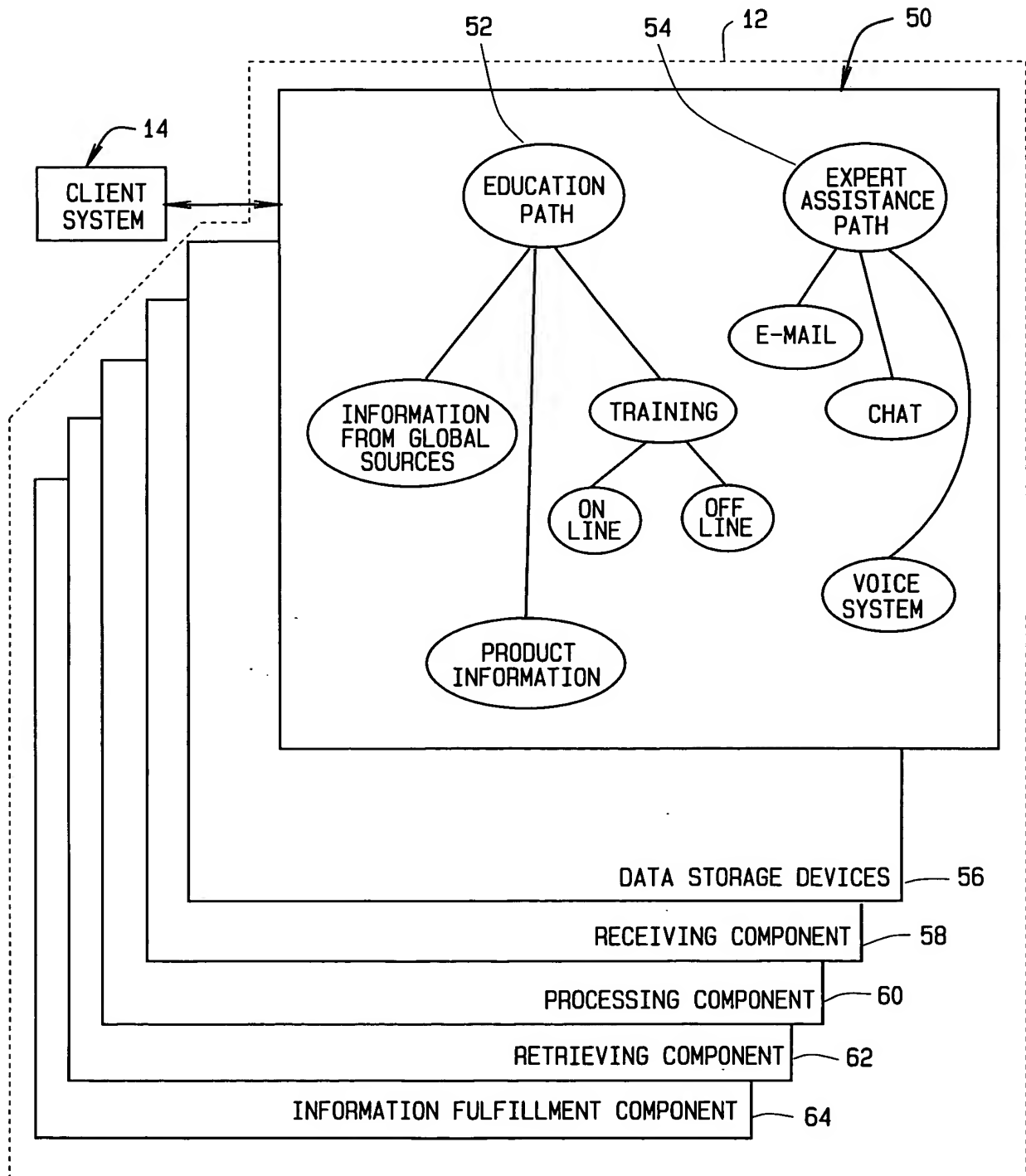


FIG. 3

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|   |  |
|---|--|
| ADDRESS: <input type="text"/>   |  |
| <input type="checkbox"/>  |  |
| SUPPORT CENTRAL   | SEARCHED IN: <input type="text"/> ALL COMMUNITIES<br><input type="text"/> FOR: <input type="text"/> CUSTOMER HELP <input type="text"/>                     |
| ZOOM INTO SEARCH RESULTS <input type="text"/> 100<br><input type="text"/> ALL SUPPORT CENTRAL COMMUNITIES |  |
| SEARCH: <input type="text"/> (60)   | NO COMMUNITY NAMES MATCHED YOUR QUERY.<br>1-5 OF 73 RELEVANT RESULTS   |
| SEARCH ALL <input type="checkbox"/>   |  |
| DID YOU FIND WHAT YOU WERE LOOKING FOR IN SUPPORT CENTRAL?  | DOCUMENTS<br>1-10 OF 160 RELEVANT RESULTS<br>FOLLOWING SECTIONS WERE FOUND. CLICK ON ANY OF THE SECTIONS BELOW TO VIEW THE SEARCH RESULTS IN THAT SECTION. |

FIG. 4

|  |   |
|--|---|
| ADDRESS: <input type="text"/>  |   |
| <input type="checkbox"/>   |   |
| SUPPORT CENTRAL  | SEARCHED IN: <input type="text"/> ALL COMMUNITIES<br><input type="text"/> FOR: <input type="text"/> CUSTOMER HELP <input type="text"/>                    |
| ZOOM INTO SEARCH RESULTS <input type="text"/> 100<br><input type="text"/> BUSINESS |   |
| SEARCH: <input type="text"/> (60)  | COMMUNITIES<br>NO COMMUNITY NAMES MATCHED YOUR QUERY.<br>1-5 OF 30 RELEVANT RESULTS   |
| SEARCH ALL <input type="checkbox"/>  |   |
| DID YOU FIND WHAT YOU WERE LOOKING FOR IN SUPPORT CENTRAL?                         | DOCUMENTS<br>1-10 OF 41 RELEVANT RESULTS<br>FOLLOWING SECTIONS WERE FOUND. CLICK ON ANY OF THE SECTIONS BELOW TO VIEW THE SEARCH RESULTS IN THAT SECTION. |

FIG. 5

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|  |  |
|--|--|
| ADDRESS: <input type="text"/>  |  |
| <input type="checkbox"/>   |  |
| SUPPORT<br>CENTRAL   | SEARCHED IN: <input checked="" type="checkbox"/> ALL COMMUNITIES<br><input type="checkbox"/> FOR: <input type="checkbox"/> CUSTOMER HELP <input type="checkbox"/>                                |
| ZOOM INTO SEARCH RESULTS <input type="text"/> 100<br><input type="text"/> SUB-BUSINESS |  |
| SEARCH:<br>CUSTOMER HELP <input checked="" type="radio"/>                              | <input checked="" type="radio"/> COMMUNITIES<br>NO COMMUNITY NAMES MATCHED YOUR QUERY.<br>1-5 OF 26 RELEVANT RESULTS   |
| SEARCH ALL <input checked="" type="checkbox"/>   |  |
| DID YOU FIND WHAT<br>YOU WERE LOOKING<br>FOR IN SUPPORT<br>CENTRAL?                    | <input checked="" type="radio"/> DOCUMENTS<br>1-10 OF 35 RELEVANT RESULTS<br>FOLLOWING SECTIONS WERE FOUND. CLICK ON ANY<br>OF THE SECTIONS BELOW TO VIEW THE SEARCH<br>RESULTS IN THAT SECTION. |

FIG. 6

|  |  |
|--|--|
| ADDRESS: <input type="text"/>  |  |
| <input type="checkbox"/>   |  |
| SUPPORT<br>CENTRAL   | SEARCHED IN: <input checked="" type="checkbox"/> ALL COMMUNITIES<br><input type="checkbox"/> FOR: <input type="checkbox"/> CUSTOMER HELP <input type="checkbox"/>                                |
| ZOOM INTO SEARCH RESULTS <input type="text"/> 100<br><input type="text"/> CUSTOMIZED COMMUNITIES |  |
| SEARCH:<br>CUSTOMER HELP <input checked="" type="radio"/>  | <input checked="" type="radio"/> COMMUNITIES<br>NO COMMUNITY NAMES MATCHED YOUR QUERY.<br>1-5 OF 26 RELEVANT RESULTS   |
| SEARCH ALL <input checked="" type="checkbox"/>   |  |
| DID YOU FIND WHAT<br>YOU WERE LOOKING<br>FOR IN SUPPORT<br>CENTRAL?                              | <input checked="" type="radio"/> DOCUMENTS<br>1-10 OF 35 RELEVANT RESULTS<br>FOLLOWING SECTIONS WERE FOUND. CLICK ON ANY<br>OF THE SECTIONS BELOW TO VIEW THE SEARCH<br>RESULTS IN THAT SECTION. |

FIG. 7